

# 40-hour Basic Mediation Training

**Alternative Resolutions, LLC and Joyce A. Mitchell & Associates, P.C.**

**March 19-23, 2012**  
Silver Spring, MD

## **Who We Are:**

**Ellen F. Kandell and Joyce Ann Mitchell** are experienced attorneys, mediators, trainers and college professors. They are featured on various training videos and hold leadership positions in the legal and ADR communities. Between them they have trained over 500 people in various subjects.

**Ellen** is the President of Alternative Resolutions, LLC. She has mediated cases for metropolitan area law firms, numerous federal agencies and Montgomery County Government. A majority of her mediation experience is in the area of workplace, domestic relations and civil litigation. She is an Adjunct Professor at the University of Maryland and Catholic University of America where she teaches courses in negotiation and conflict management.

**Joyce** mediates nationwide. She is on the roster of several ADR organizations and mediates for federal agencies. She is a certified mediator with the states of Virginia and North Carolina and on the mediator rosters of the various courts of suburban DC/MD. Joyce is an Adjunct Professor at the Columbus School of Law at Catholic University, where she teaches negotiation, mediation and arbitration techniques and the University of Maryland School of Law where she teaches arbitration. Her legal practice of 30 years is limited to business, employment and labor law.

## **Course Format:**

The training format is very dynamic and includes extensive use of role plays, exercises and simulations. Role plays are selected to compliment the subject matter areas of the participants. Each trainee will have an opportunity to practice skills and be observed and critiqued multiple times. The training meets the requirements of Maryland Rule 17-106 for court appointed mediators. Experienced senior mediators will assist with coaching and critiques. The cost includes a continental breakfast, healthy afternoon snacks, training materials, professional resources and a certificate of completion. Parking is plentiful in county garages and the metro is nearby.

## **Comments from Past Participants:**

-“More than excellent, the best course I have had in a very long time. Learning was presented in such a comfortable and organized way that made learning the skills easy”.

-“You both created a safe and inviting environment, encouraged all participants and asked us to work hard.”

-“Joyce and Ellen were very accessible and approachable and never made us feel incapable.”

- “I particularly was impressed with the methods of teaching a disparate group to work together to learn a new skill, especially when we came with different professional backgrounds.”

- “I would recommend this training with these trainers to anyone seriously interested in the profession”.

-“The training was very effective. I believe this is largely due to the instructors who were clearly concerned about full understanding of the basic concepts of this course”.

**EARLY BIRD REGISTRATION: \$1195**, payable in full before February 15, 2012. A \$150.00 deposit will hold your place.

**FULL REGISTRATION; \$1295** for registrations received after February 15, 2012. Contact us regarding group discounts for three or more.

**CANCELLATION POLICY:**

There is a 10% cancellation fee, plus a \$25 administrative fee, which will be deducted from your deposit or full registration for cancellations received one week or less before the training.

See our Registration Information at [www.alternativeresolutions.net/paypal.html](http://www.alternativeresolutions.net/paypal.html)

We accept Pay Pal or checks:

**Check are payable to Alternative Resolutions, LLC. Please send check and the information below to:**

**Alternative Resolutions, LLC**  
**8701 Georgia Ave, Suite 713**  
**Silver Spring, MD 20910**  
[www.alternativeresolutions.net](http://www.alternativeresolutions.net)

Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
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